

Art Dental Privacy Policy

We are glad to provide you with excellent dental services while also respecting your privacy. This notice discloses the privacy practices for information collected by this website, including:

- What personally identifiable information is collected from you through the website, how it is used, and with whom it may be shared;
- How you can ensure the accuracy of the information;
- Our security procedures designed to protect the misuse of your information; and
- Your options regarding the use of your data.

Collection, Use, and Sharing of Information

Our website permits us to access information that you voluntarily give us via email or other direct contact from you. We are the sole owners of such information collected on this site; we do not sell or rent this information to anyone.

We use your information to respond to your inquiries and requests, primarily to ensure we are meeting your expectations for dental services. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your requests and to provide you with outstanding care.

We may occasionally contact you via email or text to notify you of specials, new products or services, or changes to this privacy policy (unless, of course, you direct us not to).

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. By contacting us, you can:

- Request a description of the information we have about you, if any;
- Correct any inaccurate information;
- Direct us to delete information related to you; and
- Share any concern you have about our use of information.

Keeping Your Private Information Secure

In an abundance of caution, we suggest that you not use any contact forms on this website to email us confidential information. While we will not disclose such information to anyone beyond those necessary to facilitate our care of you, such information could possibly be intercepted in transit by unauthorized entities.

Dentist-Approved Cookies

While it may seem funny, our dental website uses “cookies.” A cookie is a piece of data stored on a site visitor’s computer or device to improve access to our site and to identify you as a repeat visitor. For example, cookies eliminate the need for you to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to remember the interests of our patients to enhance their experience on our site. So our cookies are safe for your teeth and help us serve you better! Usage of a cookie is in no way linked to any personally identifiable information on our site.

Links

We have linked our website to other sites that may be of help or interest to you. We are not responsible for the content or privacy practices of such other sites. Please be aware when leaving our site and read the other sites’ privacy statements to determine to what extent they collect or use personally identifiable information. We invite you to contact us if you feel that we can better implement this privacy policy.

Patient Email and Text Communication Privacy Policy

Patient Communication Privacy Policy

At Art Dental (Art Dental (Huynh Quang Loc, DDS P.C.), we value your privacy and are committed to protecting your personal health information. This policy explains how we communicate with patients through email and text messaging.

Purpose of Communications

With your consent, we may contact you by email and/or text message regarding:

- Appointment reminders and confirmations
- Scheduling or rescheduling appointments
- Treatment follow-up and post-operative care instructions
- Billing notifications and payment reminders
- Office closures or schedule changes
- General practice announcements
- Limited information related to your dental care

We will make every effort to limit the amount of personal health information included in electronic communications.

Patient Consent

By providing your email address and/or mobile phone number, you authorize Art Dental (Huynh Quang Loc, DDS P.C.) to communicate with you using these methods.

Your consent is voluntary and may be withdrawn at any time by notifying our office.

Privacy and Security

While we take reasonable measures to safeguard your information, email and text messaging are not always secure methods of communication. There is a risk that unauthorized individuals may access information transmitted electronically.

By consenting to electronic communications, you acknowledge and accept these risks.

Protected Health Information (PHI)

Unless specifically requested by you and permitted by applicable law, we will avoid sending sensitive or detailed protected health information through unencrypted email or standard text messages.

If confidential or complex information must be discussed, we may ask you to contact our office directly or schedule an appointment.

Patient Responsibilities

Please notify our office if:

- Your email address changes.
- Your mobile phone number changes.
- You lose your phone or believe someone else has access to your email account.
- You wish to change your communication preferences.

You are responsible for protecting access to your own devices and email accounts.

Opting Out

You may opt out of receiving:

- Text messages by replying "STOP" to any text message, where applicable, or by contacting our office.
- Email communications by clicking the unsubscribe link (if available) or by notifying our office directly.

Please note that opting out of electronic communications may limit our ability to send appointment reminders and other important updates. We may continue to contact you by phone or mail when necessary for your care or administrative purposes.

Message Frequency

The number of messages you receive will vary depending on your appointments, treatment needs, and account activity.

Message and Data Rates

Standard message and data rates from your wireless carrier may apply.

Questions

If you have questions about this policy or your communication preferences, please contact:

Art Dental (Huynh Quang Loc, DDS P.C.)

Phone: 510-559-8598

Email: ArtDentalCentre@yahoo.com

Address: 10586 San Pablo Ave, El Cerrito, CA 94530

Acknowledgment

By providing my email address and/or mobile phone number, I acknowledge that I have read and understand this Patient Email and Text Communication Privacy Policy. I authorize [Dental Office Name] to communicate with me electronically regarding my dental care, appointments, billing, and related administrative matters. I understand that I may withdraw my consent at any time by contacting the office.